**Safeguarding Adult Procedures**

**(Revised: March 2018)**

**Introduction**

These procedures are based on, and should be read in conjunction with, National Church of England Policy and Practice Guidance.

<https://www.churchofengland.org/Safeguarding>

“The care and protection of children, young people and vulnerable adults involved in Church activities is the responsibility of the whole Church. Everyone who participates in the life of the Church has a role to play in promoting a Safer Church for all.”

*[Church of England 2017 Promoting a safer church Safeguarding policy statement for children, young people and adults, Scope.]*

## Who are Adults at Risk of Abuse?

People’s wellbeing is at the heart of the Care Act 2014, and the prevention of abuse and neglect is one of the elements identified as going to make up a person’s wellbeing. A link to the Care Act 2014 is provided on the Diocesan Website.

An 'adult at risk' is someone who is 18 years or over who may be in need of community care provision due to a mental health problem, learning disability, physical disability, age or illness. As a result, they may find it difficult to protect themselves from abuse.

Safeguarding duties apply regardless of whether a person’s care and support needs are being met, whether by the local authority or anyone else. They also apply to people who pay for their own care and support services.

An adult with care and support needs may be:

* an older person
* a person with a physical disability, a learning difficulty or a sensory impairment
* someone with mental health needs, including dementia or a personality disorder
* a person with a long-term health condition
* someone who misuses substances or alcohol to the extent that it affects their ability to manage day-to-day living.

This is not an exhaustive list. In its definition of who should receive a safeguarding response, the legislation also includes people who are victims of sexual exploitation, domestic abuse and modern slavery.

## Key Principles of the Policy

Christian communities should be places where all people feel welcomed, respected, and safe from harm. The Church is particularly called by God to support those who are, or may become vulnerable.

The Church can work towards creating a safe and non-discriminatory environment by being aware of some of the situations that create vulnerability.

A person who might be considered as an adult at risk of abuse has the right to:

* be treated with respect and dignity;
* have their privacy respected;
* be able to lead as independent a life as possible;
* be able to choose how to lead their life;
* have the protection of the law;
* have their rights upheld regardless of their ethnicity, gender, sexuality, impairment or disability, age, religion or cultural background;
* be able to use their chosen language or method of communication;
* be heard.

In achieving this it is imperative that;

* there is a commitment to respectful pastoral ministry to all adults within our church community.
* there is a commitment to the safeguarding and protection of adults at risk of abuse within our church communities.
* everyone working with adults at risk of abuse on behalf of the Church of England in Suffolk, including ordained and lay ministers, paid and volunteer workers, will be recruited using the Disclosure and Barring Service as part of the Safer Recruitment process to enable their background and suitability for the role to be assessed.
* responses will be made without delay to all information that an adult at risk of abuse may be suffering, or at risk of suffering, significant harm.
* full co-operation will be given to statutory agencies during any investigations made into allegations concerning any members of church communities.
* informed and appropriate pastoral care will be offered to any adult who has suffered harm or abuse, developing with them an appropriate healing ministry; and/or wherever possible, those who have caused the harm or abuse.
* those who are known to have offended against an adult will, wherever possible, be welcomed and accepted as members of church communities subject to a risk management plan, developed in conjunction with the obligatory statutory agencies.

## Safeguarding Procedures

### **Responding to Concerns**

Individuals may become concerned that an adult is, or may be at risk of, being harmed because of;

* their own observations
* the person telling them
* the abuser telling them
* a report from another person
* an anonymous communication

When there is any such concern it is important to follow the process in the flowchart on the back page. Referrals can be made online via the Suffolk Adult Safeguarding Board website (www.suffolkas.org) or by telephoning Customer First, freephone 0808 800 4005 or via the Multi Agency Safeguarding Hub Consultation Line:



### **PREVENT strategy**

Supporting people at risk of, or vulnerable to, radicalisation. We have a duty to have ‘due regard’ to the need to prevent people from being drawn into terrorism.

We work with partners in Suffolk to provide support to individuals who have been identified as being at risk.

If you have concerns about anyone, please call Customer First on 0808 800 4005.

For professionals

If you have an urgent safeguarding situation that presents an imminent risk to a child then please phone Customer First on 0808 800 4005.

For non-urgent Prevent referrals, please complete a Vulnerable To Radicalisation (VTR) form on the Suffolk Safeguarding Children Board (LSCB) website. <http://www.suffolkscb.org.uk/safeguarding-topics/preventradicalisation/>

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### **Management of Allegations**

When any allegation of abuse is made against a person working with adults at risk of abuse on behalf of the Church of England in Suffolk, including volunteers, it is essential the matter is handled in a way that foremost provides protection for the adult, but that also supports the person who is the subject of the allegation.

An allegation can be that a person has;

* behaved in a way that has harmed, or may have harmed, an adult. This includes any physical, sexual, psychological, financial (or material), discriminatory or institutional abuse or neglect (or acts of omission).
* Possibly committed a criminal offence against, or related to, an adult at risk of abuse.
* Behaved in a way that indicates that they are unsuitable to work with adults at risk of abuse.

When any such allegation is made, the same flowchart for referral should be followed as with any concern of harm. The Diocesan Safeguarding Adviser must also be informed at the earliest opportunity so that they are able to co-ordinate the response and provide support.

In addition, all allegations against licensed clergy must be immediately reported to the Diocesan Bishop, or in the event of his/her unavailability the Bishop’s Office, as well as the Diocesan Safeguarding Adviser.

### **Working with Offenders**

Recognising that everyone has a right to attend a place of worship; if it becomes known that a person in a parish or benefice has offended in a sexual manner against any person, the Diocesan Safeguarding Adviser must be informed. They will contact the Police Public Protection Unit and a Safeguarding Manager for Suffolk County Council’s Adult Safeguarding Board to formulate a risk management plan.

If appropriate, the Diocesan Safeguarding Adviser will draft an attendance agreement for the offender in consultation with the Incumbent and in accordance with this plan.

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### **Safeguarding Adults at Risk of Abuse Training**

All those working with adults at risk of harm or abuse on behalf of the Church of England in Suffolk should complete C0 (Online Children and Adult Safeguarding Module) and are expected to attend endorsed “safeguarding vulnerable groups” training at least every three years. Please contact the safeguarding administrator for more information.

### **Safer Recruitment**

Parishes and benefices must adhere to Church of England Safer Recruitment Practice Guidance when employing or deploying paid and volunteer staff.

When recruiting, Disclosure and Barring Service Disclosures should be obtained for all those working with adults at risk of abuse on behalf of a parish or benefice, where eligible to do so, prior to their beginning their employment or volunteering.

**The wishes of an adult at risk of harm or abuse are always the most important – regardless of whether or not they lead to an outcome that we would choose for them.**

What to do if you think someone is being abused

**Please note:** Recording Form for Safeguarding Concerns can be located at [www.cofesuffolk.org/safeguarding-documents](file:///\\cloud-files\administration\SAFEGUARDING\Safeguarding%20Adults\Diocesan%20Documents\www.cofesuffolk.org\safeguarding-documents)

Suspicion or allegation of abuse by observation, victim disclosure, abuser disclosure, report by another person or anonymous communication.

If it does not delay the referral, speak to the Incumbent or Parish Safeguarding Officer (if they are not implicated), then:

the Diocesan Safeguarding Adviser

Office: 01638 718939 / Mobile: 07785 621319

and if Clergy the Bishop’s Office 01473 252829

Make a referral to:

Suffolk County Council Customer First 0808 800 4005  
customer.first@suffolk.gov.uk   
and/or the Police 101

**Contact**

**Confirm**

A written copy of your verbal referral may be required as advised. If you have had no response within 7 days of referring, telephone again.

**Commitment**

Be prepared to provide further information as requested and commit to assisting as required until the conclusion of the investigation.

RECORD  
SIGN  
DATE

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**Consult**

**Concerns**

If an adult is at risk of **immediate harm** – call 999 **NOW**

### **Diocesan Bishop & Bishop’s Office**

The Bishop’s House, 4 Park Road, Ipswich, IP1 3ST 01473 252829

### **Diocesan Safeguarding Adviser:**

Diocesan Office, St Nicholas Centre, 4 Cutler Street, Ipswich, IP1 1UQ

Office: 01638 718939

Mobile: 07785 621319

safeguarding@cofesuffolk.org

### **Safeguarding Training Enquiries:**

Diocesan Office, St Nicholas Centre, 4 Cutler Street, Ipswich, IP1 1UQ

Office: 01473 298552

Mobile: 07795 974734

safeguarding.training@cofesuffolk.org

### **Disclosure and Barring Service Administration:**

Diocesan Safeguarding Administrator  
Diocesan Office, St Nicholas Centre, 4 Cutler Street, Ipswich, IP1 1UQ

Office: 01473 298540

For lay criminal record checks: lay.dbs@cofesuffolk.org

For clergy criminal record checks: clergy.dbs@cofesuffolk.org

### **Referral of concerns of harm**

Suffolk County Council Customer First 0808 800 4005 customer.first@suffolk.gov.uk

Suffolk Police (Main switch board) 101

### **Referral of allegations**

Should be made to the Diocesan Safeguarding Adviser and, if against a member of Clergy, to the Diocesan Bishop

**Diocesan policy and procedures and related documents**  
www.cofesuffolk.org/safeguarding-documents

**Suffolk Safeguarding Adults Board**  
http://www.suffolkas.org/

# If an adult is at risk of immediate harm dial 999 NOW

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